# Demaecan

FY 8/2025 3<sup>rd</sup> Quarter Results

July 15, 2025

# **3Q FY2025 Financial Results Executive Summary**

#### **Demae-can Entering New Growth Phase**

1

- Established a sustainable business model during the transformation phase, by strengthening the financial foundation and product competitiveness
- Resumed strategic investments toward top-line growth and business expansion in the domestic food delivery market
- Goal to expand the food-delivery market, reclaim the No. 1 position, and generate sustainable profits through top-line growth

2

# 3Q FY25 Revenue: 9.2bn yen (Reference<sup>1</sup> 10.5bn yen, YoY 2.0bn decrease), Operating loss: 1.7 bn yen (YoY 0.9 bn increase of loss)

- Introduction of dynamic pricing for delivery fees in March improved price accessibility for users
- As a result, the order trend for delivery by Demae-can turned positive

3

#### **FY25 Full-Year Guidance Revised**

- Revised guidance: Revenue 39.5 bn yen (Reference<sup>1</sup>: 43.7bn yen), Operating loss 4.8 bn yen
- Quick Mart service will be discontinued at the end of August; concentrate resources on achieving No.1 in domestic food delivery

**Business Highlights** 

### **Demae-can's Mission / Vision**

To fulfill our Mission and Vision, we aim to be the chosen delivery platform from growing number of our users, merchants, and riders by providing a safe and user-friendly service

Users

Make delivery more accessible



Mission Enriching the Value of Time with Technology

Vision Life Infrastructure that Connects People's Happiness in the Local Community

Riders
Create more work
opportunities





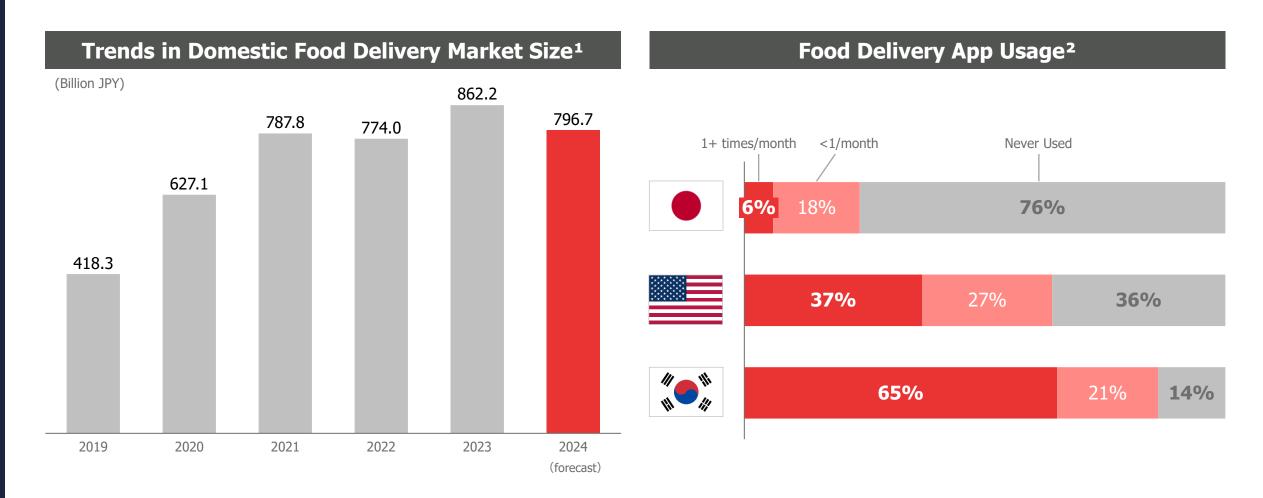
Merchants

Gain more users and orders

# **Domestic Food Delivery Market Has High Growth Potential**

Post COVID-19 growth in the domestic food delivery market has slowed.

However, most Japanese users still have not had any delivery experience, suggesting strong market expansion potential

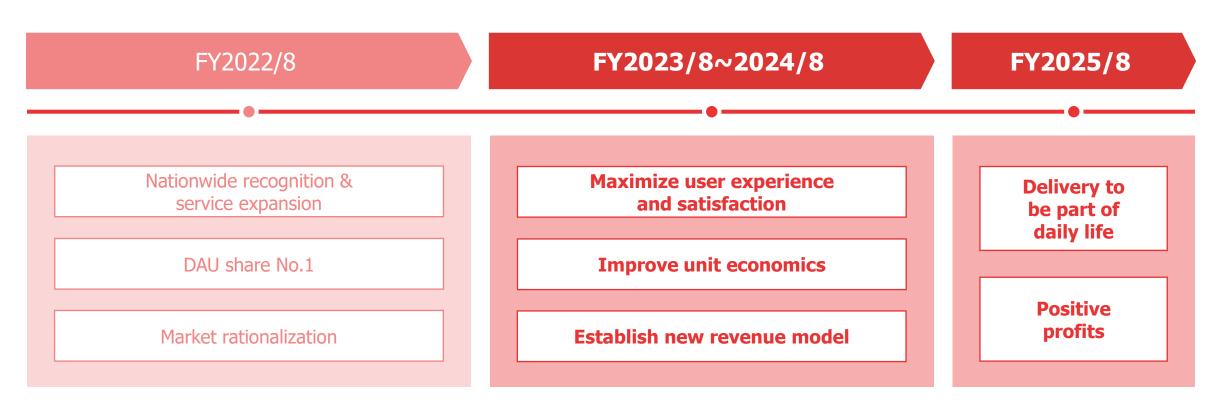


Circana Japan surveyed

<sup>2.</sup> Rakuten Insight "RI Food delivery apps 2023": https://insight.rakuten.com/wordpress/wp-content/uploads/RI-Food-delivery-apps-2023.pdf

# After Ecosystem Expansion, Focused to Strengthened Service Competitiveness —

During the 'transformation phase', following aggressive investment in ecosystem during the market expansion phase, since FY2023/8, we focused on strengthening our financial foundation and product competitiveness



Aggressive investment in ecosystem expansion

**Strengthening financial foundation and** product competitiveness

# **Established a Sustainable Business Model and Ready for Growth**

Although full year profitability is yet to be achieved, we established a sustainable business model by strengthening our financial foundation and product competitiveness

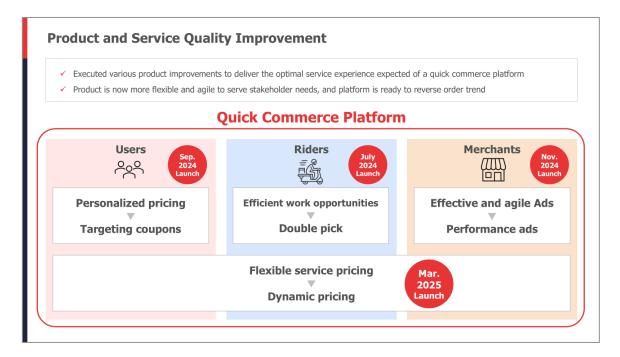
Fixed Cost Optimization and Improved Contribution Margin Significantly, Lowered the Break-even Point

**Improvement of Financial Foundation**<sup>1</sup>

#### Strengthened the Financial Foundation for Profitability ✓ Financial foundation significantly improved for positive profit to now be possible through order growth Break-even Point (BEP) 1H FY8/2023 1H FY8/2025 1H FY8/2024 1.8x 1.2x BEP 37 M Fixed cost 36.4 M 67 M 39.8 M vs 1st Half FY23 Contribution margin +11pt vs 1st Half FY23 Fixed cost ▲42% Orders

# **Improved Product Competitiveness** as a Quick Commerce Platform

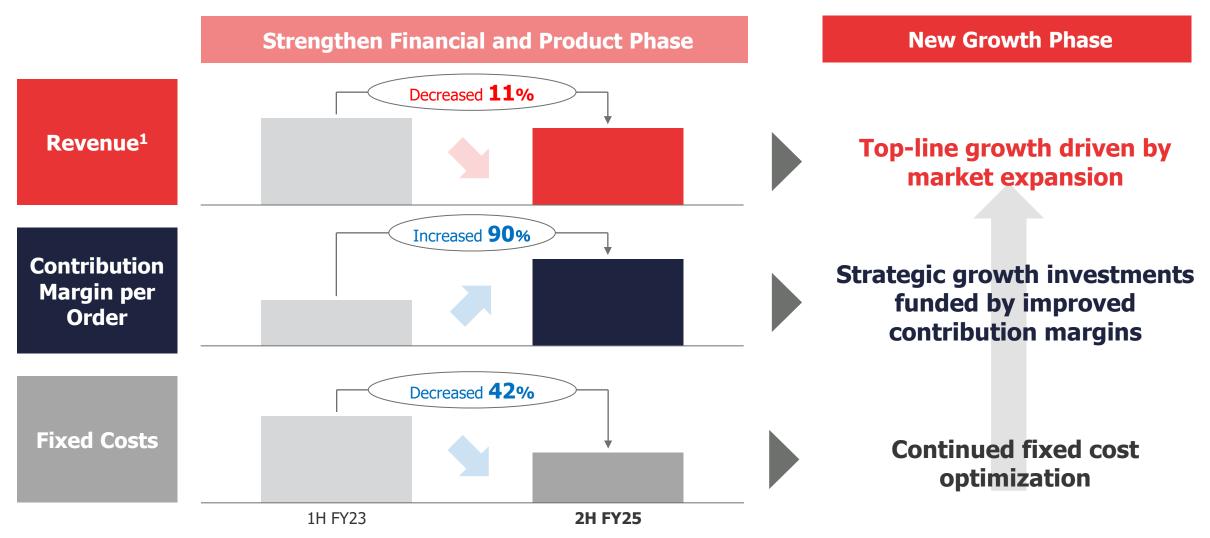
**Enhancement of Product Competitiveness**<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Excerpt from 2Q Earnings Briefing

# Resume Strategic Investments for Market Expansion and Top-Line Growth

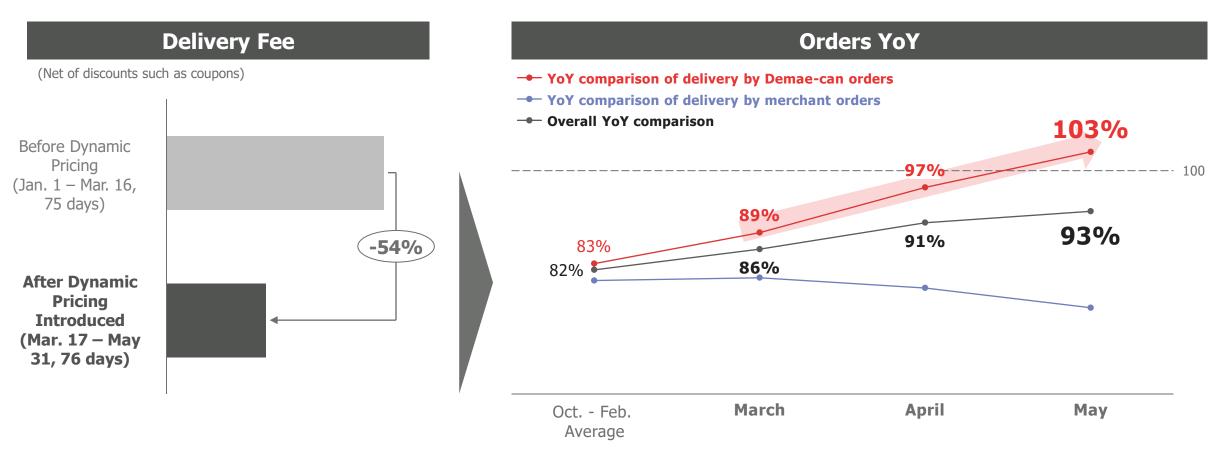
With a sustainable business model ready, we have shifted our focus and strategy to move into a new growth phase. While continuing efforts to optimize fixed costs, we are reinvesting the improved contribution margins into initiatives to drive market and top-line growth



<sup>1.</sup> Revenue if coupon costs are not deducted

# **Order Trend Reversal Achieved in 3Q**

By setting a more accessible delivery fee to users, the delivery orders by Delivery-can attained positive YoY

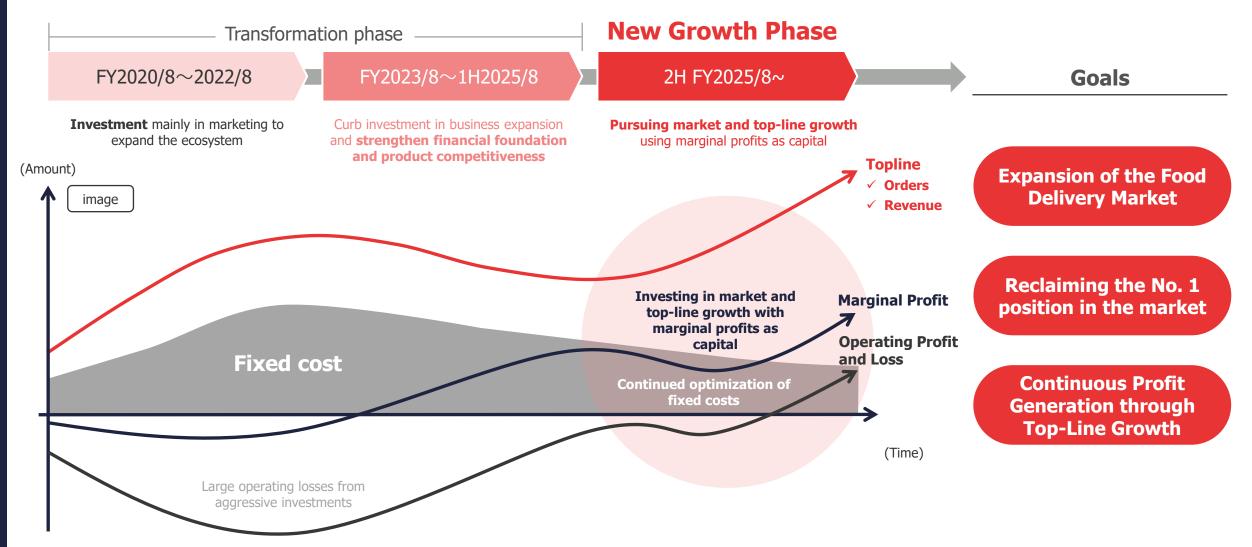


**User-friendly delivery fee** 

Order trend recovered, led by delivery by Demae-can

#### **Goals for the New Growth Phase**

Expand the food delivery market, reclaim the No.1 market position, and achieve sustainable profit generation through top-line growth



**Financial Highlights** 

# **3Q FY8/2025 Financial Results**

Revenue 9.2bn yen (Reference¹ 10.5bn yen, YoY 2.0bn decrease), Operating loss 1.7 bn yen (YoY 0.9 bn increase of loss)
Resumed investment during 3Q and prioritized increasing orders resulting in an increase in operating loss

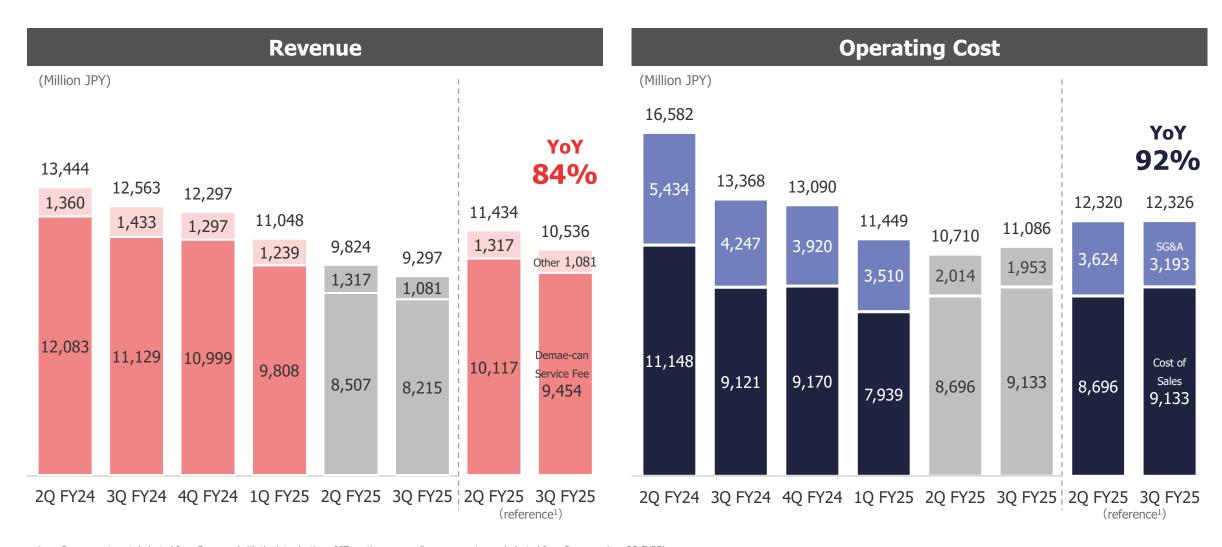
	3Q FY8/2025	3Q FY8/2024	3Q FY8/2025 (Reference <sup>1</sup> )	YoY (vs Reference <sup>1</sup> )
GMV <sup>2</sup>	41.4 bn	46.8 bn	41.4 bn	88%
Revenue	9.2 bn	12.5 bn	10.5 bn	83%
Gross Margin	1.8%	27.4%	13.3%	<b>▲14.1</b> %
Operating Profit	<b>▲1.7</b> bn	▲0.8 bn	<b>▲1.7</b> bn	<b>▲</b> 0.9 bn

<sup>1.</sup> Coupon costs not deducted from Revenue (with the introduction of "Targeting coupons", coupon costs are deducted from Revenue since 2Q FY25)

<sup>2.</sup> GMV (Gross Merchandise Value): item price + delivery fee before discount + other user fees

### **Revenue/Operating Cost**

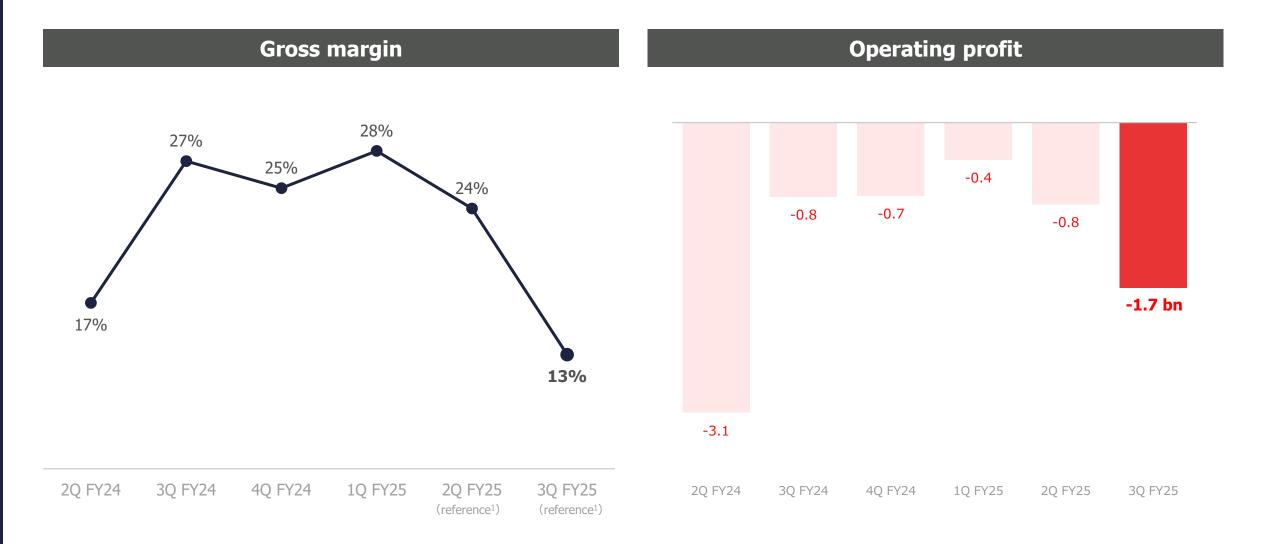
(Reference) Revenue resulted 84% YoY, Operating cost reduced to 92% YoY



<sup>1.</sup> Coupon costs not deducted from Revenue (with the introduction of "Targeting coupons", coupon costs are deducted from Revenue since 2Q FY25)

# **Gross margin/Operating profit**

Resumed investment during 3Q and prioritized increasing orders resulting in an increase in operating loss



<sup>1.</sup> Coupon costs not deducted from Revenue (with the introduction of "Targeting coupons", coupon costs are deducted from Revenue since 2Q FY25)

#### **FY25 Full-Year Guidance Revised**

Revised our full-year guidance as we decided during 3Q to resume investment to expand the food delivery market and reclaim the No.1 position. Earnings forecast for the next fiscal year focused on top-line growth will be provide during the full-year earnings release

	FY8/2025 Initial Guidance	FY8/2025 Revised Guidance	FY8/2024 Actual Results	YoY
Revenue	53.0 bn	<b>39.5 bn</b> 43.7 bn¹	50.4 bn	10.9 bn decrease* 6.7 bn decrease <sup>1</sup> *
Operating Profit	1.0 mil	(4.8 bn)	(6.0 bn)	1.2 bn improvement

<sup>\*</sup>Note) This section of the presentation materials disclosed at 15:30 (JST) on July 15, 2025, contained an error in the YoY revenue figure, which has since been corrected.

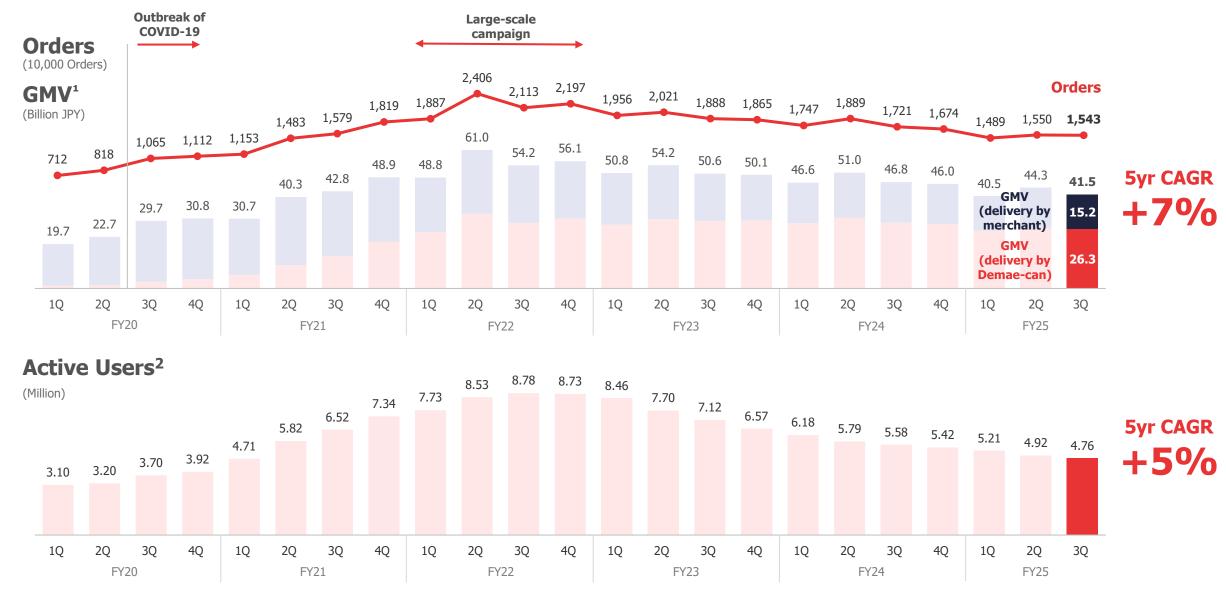
# **Appendix**

# **Summary of Consolidated Income Statement**

(Million JPY)	FY 8/2024			FY 8/2025			
	1Q	2Q	3Q	4Q	1Q	2Q	3Q
Revenue	12,107	13,444	12,563	12,297	11,048	9,824*	9,297*
Cost of Sales	9,364	11,148	9,120	9,169	7,939	8,696	9,133
<b>Gross Profit</b>	2,743	2,296	3,442	3,127	3,109	1,128*	164*
Gross Margin	22.7%	17.1%	27.4%	25.4%	28.1%	11.5%*	1.8%*
SG&A	3,999	5,434	4,246	3,920	3,510	2,014*	1,953*
Operating Profit	(1,256)	(3,137)	(804)	(793)	(400)	(885)	(1,789)

<sup>\*</sup>Note) With the introduction of "Targeting coupons", coupon costs are deducted from Revenue since 2Q FY25.

# **Major KPIs**

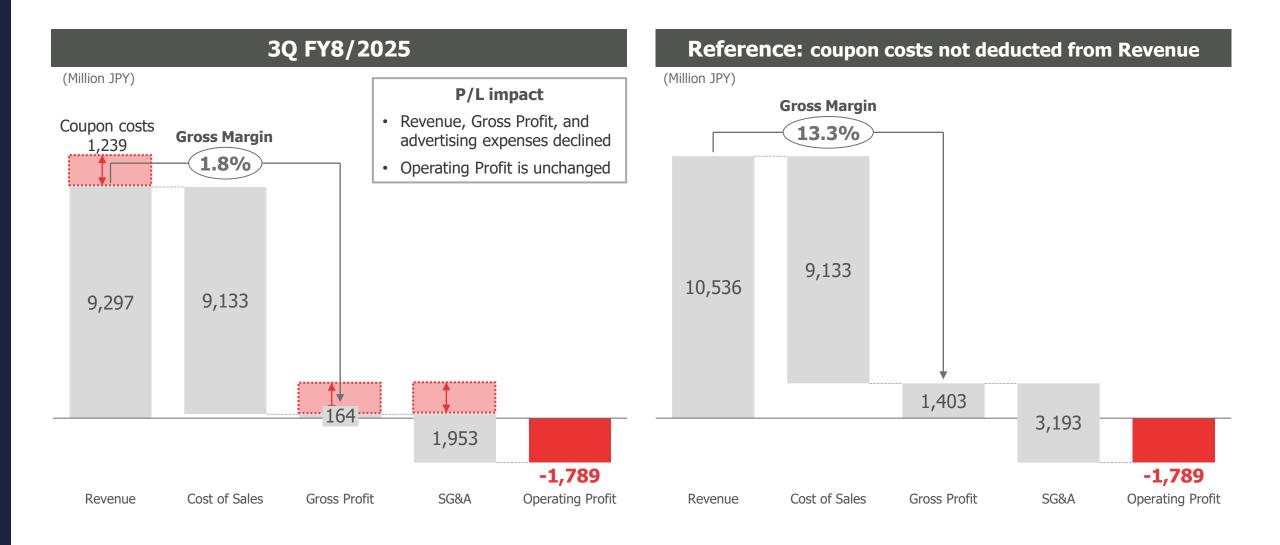


<sup>1.</sup> GMV (Gross Merchandise Value): item price + delivery fee before discount + other user fees

<sup>2.</sup> Active Users: users who placed more than one order within the last twelve months (unique users); as of the end of the quarter (Excluding QuickMart results)

# Reference (Financial Impact from introduction of "Targeting Coupons")

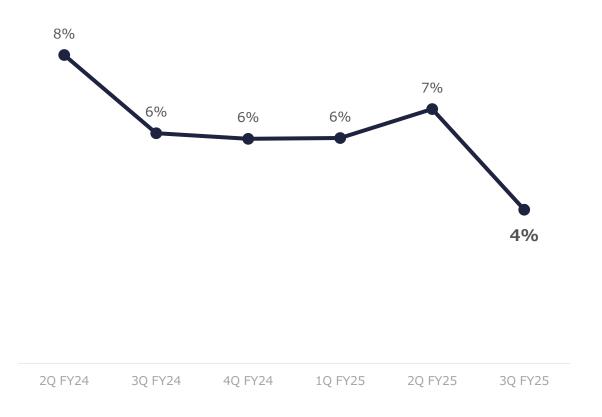
With the introduction of "Targeting coupons", coupon costs are deducted from Revenue since 2Q FY25



# Marketing and sales promotion cost

Continue to invest in disciplined marketing. Marketing and sales promotion costs decreased due to the discontinuation of "delivery benefits" associated with the introduction of dynamic pricing

#### Marketing and sales promotion cost (% of GMV)



#### **Discontinue of Delivery Benefits**

Details of marketing and sales promotion cost	~2025/3/16	2025/3/17~ (Introduced Dynamic Pricing)		
Marketing Costs	Online advertising, mass advertising, etc.	Online advertising, mass advertising, etc.		
Delivery Fee	Delivery Benefits <sup>1</sup>	(Discontinued)		
Discount	Delivery Discount Coupon	Delivery Discount Coupon		
Product Discounts	Product Discount Coupons	Product Discount Coupons		

<sup>1.</sup> Delivery benefits: Prior to the introduction of delivery fee dynamic pricing, a semi-fixed delivery fee (420 yen for products less than 1,500 yen, 310 yen for products over 1,500 yen) was set for majority of the orders. The difference between 420 yen to 310 yen corresponded to marketing and sales promotion cost



Please note that the future forecasts contained in this presentation material are based on the information available as of the date hereof and actual business results may differ significantly due to various factors. Please refrain from using this presentation material or data without prior permission.