# Financial Anouncement for 2Q FY2018/8 (from Sep. 2017 to Feb. 2018) 

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## Chapter I Financial Review for 2Q FY2018/8

## Overview of Consolidated Financial Results for 2Q FY2018／8

## Net sales achieved 100．6\％，operating profit achieved 102．1\％ compared with our plan in 1st half of this fiscal year．

－Key factors for the accomplishment
$\checkmark$ Thanks to the aggressive marketing investment and the expansion of sharing delivery $\circledR$ ，the growth of Demae－can was accelerating．
－Others
$\checkmark$ Due to the sales of the share of Delis Corporation in last fiscal year，our consolidated net sales were slight increase．

| Millions of yen | $\begin{aligned} & \text { FY2017/8 } \\ & 20 \text { Actual } \end{aligned}$ | FY2018／8 20 Actual | Year on year Difference | Year on year Comparison | FY2018／8 Sales ratio |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 2，525 | 2，568 | 43 | 101．7\％ | 100．0\％ |
| Gross profit | 1，643 | 1，644 | 1 | 100．1\％ | 64．0\％ |
| SG \＆A | 1，271 | 1，303 | 32 | 102．5\％ | 50．8\％ |
| Operating profit | 372 | 341 | －31 | 91．6\％ | 13．3\％ |
| Ordinary profit | 368 | 353 | －15 | 96．0\％ | 13．8\％ |
| Profit attributable to owners of parent | 181 | 225 | 44 | 124．0\％ | 8．8\％ |

## Net sales by segments for 2Q FY2018/8

Demae-can business enjoyed the rapid growth thanks to the increment of order commissions, although our consolidated net sales were slight increase compared with the same period of last fiscal year due to the effects by Delis Corporation.


## Changes in SG\&A for 2Q FY2018/8

As for expenses, we executed the aggressive marketing investments for the acquisition of mid-term management plan.


## Financial Summary by Segments for 2Q FY2018/8

## Demae-can business

(Excluding the effects of Delis)
(Millions of yen)

## Mail order business

(Millions of yen)


## Overview of Consolidated Balance Sheet for 2Q FY2018／8

| Millions of yen | End of Aug．， 2017 | End of Feb．， 2018 | Year on year Difference | Year on year Comparison |
| :---: | :---: | :---: | :---: | :---: |
| Current assets | 3，519 | 3，960 | 441 | 112．5\％ |
| Cash and deposits | 2，262 | 2，181 | 481 | 96．4\％ |
| Other current assets | 1，257 | 1，778 | 521 | 141．5\％ |
| Non－current assets | 919 | 990 | 71 | 107．8\％ |
| Intangible assets | 520 | 522 | 2 | 100．3\％ |
| Other non－current assets | 398 | 468 | 70 | 117．5\％ |
| Total assets | 4，439 | 4，950 | 511 | 111．5\％ |
| Liabilities | 1，726 | 2，073 | 347 | 120．1\％ |
| Current liabilities | 1，698 | 2，048 | 350 | 120．6\％ |
| Non－current liabilities | 28 | 24 | 44 | 88．2\％ |
| Net assets | 2，712 | 2，877 | 165 | 106．1\％ |

## Major KPI Summary for 2Q FY2018／8

The number of active users （End of Feb．）

$$
\overline{(10,000 \text { people })}
$$



The number of affiliated stores （End of Feb．）
—（End of
（Stores）



## Chapter II Financial Forecast for FY2018/8

## Consolidated Financial Forecast for FY2018/8

## [FY2018/8 KPI Target]

$\left.$|  | FY2017/8 <br> Actual | FY2018/8 <br> Target | Year on year <br> Difference |  |
| :--- | ---: | ---: | ---: | ---: | | Year on year |
| :--- |
| Comparison | \right\rvert\,

## [FY2018/8 Consolidated Financial Forecast】

| Millions of yen | $\begin{gathered} \text { FY2017/8 } \\ \text { Actual } \end{gathered}$ | $\begin{gathered} \text { FY2018/8 } \\ \text { Forecast } \end{gathered}$ | Year on year Difference | Year on year Comparison | FY2018/8 Sales ratio |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 4,943 | 5,434 | 491 | 109.9\% | 100.0\% |
| Operating profit | 800 | 819 | 19 | 102.4\% | 15.1\% |
| Ordinary profit | 797 | 824 | 26 | 103.3\% | 15.2\% |
| Profit attributable to owners of parent | 432 | 478 | 46 | 110.7\% | 8.8\% |

## Chapter III Progress of Key Strategy

## 【Key Strategy 1】 Rising recognition by the increased exposure

Appealing the utilization of Demae－can for the attainment of work－life balance of Moms who work busily every day

毎日，かあさん。 ときどき，出前館。

## 



かあさんは，家垁を愛してる。
だから，手坡ををするのも，勇気がいる。
でも，たまには体んでゐない？
出前にしても，いいんじゃない？
今日は，いつしょに用こそ。
かあさんに枹つ
耍する家



■ Spot TV advertising from Dec．＇17 to Jan．＇18


■ Ad on train for half price promotion in Feb．＇18


## 【Key strategy 2】 Active promotion activity

## Promotion

## Active promotion for the acquisition of new customers and repeat orders

■＂Mainichi Kaasan，Tokidoki Demae－can＂ promotion linked with TV commercial

■ Approach to our target customers through the collaboration with other industries， like ZOZOTOWN，Mandom


$$
\begin{gathered}
\text { 西原理恵子さん著書(サインスリ) } \\
\text { (100名) }
\end{gathered}
$$

「あなたが笑うと，あなたの大切な人が笑うよ毎日かあさん名言集」 （毎日新聞出版刊）


期間：1月6日（土）～1月31日（水）

$$
\begin{aligned}
& \text { 親子ペフ割京着 } \\
& \text { (100名) }
\end{aligned}
$$

毎日頑張っているお母さんの お手伝い


期問：2月1日（木）～2月28日（水）
オリジナルスタジャン
(100名)

胸に毎日，かあさん。ときどき出前能。 のオリジナルステッカーを目酲した限定モデル

## ZOZOTOWN

5,000 円以上おお買い物すると

出前館の注文で使える

## －1，000ptブレゼント！



\「毎日，かあさん。ときどき，出前館。」新キャンペーン／


Bifesta


## 【Key strategy 3】 Promotion of Three－time orders

## Three－time orders



Number of orders from new active users in 1st half＊Excluding unregistered users
＇16／9－＇17／2
＇17／9－＇18／2
0\％
20\％
40\％
60\％
80\％
100\％
$\square 1$ time $\quad 2$ times $\quad 3$ times or more
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## 【Key Strategy 4】 Introduction of Royalty Program

## Royalty Program

The increment of high rank member Ratio by the introduction of royalty program
＊composition of active members excluding unregistered users

| Member rank | Number of orders per year | End of Feb．， 2017 | End of Feb., $2018$ |
| :---: | :---: | :---: | :---: |
| （\％） | $60-$ | 2．0\％ | 2．9\％ |
| Pe | 30－59 | 4．5\％ | 5．6\％ |
| （9x） | 10－29 | 14．8\％ | 17．5\％ |
|  | 3－9 | 28．4\％ | 31．0\％ |
| （10） | 1－2 | 50．1\％ | 42．9\％ |

## Sharing Delivery Acceleration of the expansion of service

## $■$ Expansion of service launch area

(started Kansai area in $1^{\text {st }}$ half, plan to start Tokai area in $2^{\text {nd }}$ half)
■ Acceleration of expansion
(launched 13 offices in $1^{\text {st }}$ half, plan to open 37 offices in $2^{\text {nd }}$ half)

## ■ Lunched area

(Total 27 areas including 4 offices which were opened on Mar. '18)
14 offices in Tokyo
4 offices in Kanagawa pref.
2 offices in Chiba pref.
2 offices in Saitama pref.
3 offices in Osaka pref. 1 office in Hyogo pref. 1 office in Fukuoka pref.


## Problem found in 1st half and Countermeasures

## The system which can't maintain the service in case of more access than supposition (slow response) <br> -Buildup of System infrastructure <br> -Change of priority of system development

## Improvement of repeat order ratio

-PUSH function and recommendation function for apps users

## High quality of Sharing delivery ${ }^{\circledR}$

- Update of the apps for delivery office \& affiliated store
-Education of delivery staff
-Segmentation of new affiliated stores

This presentation contains forward looking statements that are based on current expectations and assumptions. Actual results could differ materially due to risks and uncertainties, which includes, but not limited to, currency fluctuation and competitive activity.
Fractions are rounded down for the amount listed.

