

**LINE Company (Thailand) Limited**

**Complaint Form to Terminate the Dissemination or Delete Computer Data in Accordance with the Computer Crime Act B.E. 2550 and its amendments**

If you wish to make a complaint for LINE Company (Thailand) Limited ("**Company**") to terminate the dissemination or delete computer data that is contrary to Section 14 of the Computer Crime Act B.E. 2550 and its amendments from the computer system, please fill in the form below and attach supporting documents to send to [dl\\_oaplus\\_help\\_support@linecorp.com](mailto:dl_oaplus_help_support@linecorp.com). The Company will process your complaint during our working hours are Monday to Friday, 9:00 – 17:00 hrs. except public holidays.

**1. Information of the Requester/Representative of the Requester**

Name.....Surname.....

Address.....

Telephone Number .....Email.....

Status  The requester

The representative of the requester (The power of attorney must also be attached)

**2. Details of the Offense in accordance with Section 14 of the Computer Crimes Act B.E. 2550, as amended by the Computer Crime Act (No. 2) B.E. 2560 (if the space is not sufficient, please provide further details in the attachment)**

2.1 Name of the account, uploader, owner, or possessor of the illegal computer data

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2.2 Location of the illegal computer data (URL or link)

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2.3 Type of illegal computer data

Text

Picture

Voice or video recordings

Please specify the timestamp where the illegal content is found e.g. second of.....

Other .....

2.4 Explanation on the manner and type of the offense in accordance with Section 14 of the Computer Crimes Act B.E. 2550, and as amended, as follows.

Computer data in accordance with Section 14 (1) – computer data that is distorted or forged, or false computer data in a manner likely to cause damage to the public, excluding defamation under the Penal Code

Details of the complaint:

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Computer data in accordance with Section 14 (2) false computer data entered in a manner likely to cause damage to national security, public security, economic security, or infrastructure for the public interest, or stir up public agitation

Details of the complaint:

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Computer data in accordance with Section 14 (3) - computer data which is the commission of an offence relating to national security or terrorism under the Penal Code

Details of the complaint:

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Computer data in accordance with Section 14 (4) - computer data of a pornographic nature which is accessible by the general public

Details of the complaint:

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Dissemination or forwarding of computer data with the knowledge that it is computer data in one of the foregoing in accordance with Section 14 (5)

Details of the complaint:

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**3.Details of the damage occurred to the requester or a third party** (if the space is not sufficient, please provide further details in the attachment)

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**4.Complaint/Police report**

- 4.1 Date of the complaint/report .....
- 4.2 Location of the police station .....
- 4.3 Name of the investigator or police .....

**Supporting Documents**

A copy of the national identification card or any government issued card that indicates the national identification number of the requester, which has certified true copy

A copy of the Police daily report or a letter of complaint to the inquiry official or the Police, which has certified true copy

Documents or evidence submitted to the inquiry official or the Police which has certified true copy (Please specify) .....  
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Other documents or evidence showing details of the offense in accordance with Section 14 and the details of the damage occurred to the user, a third party, or the requester .....  
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In the case that the representative acts on behalf of the requester (the following document must also be attached)

Power of attorney

A copy of the national identification card or any government issued card of the requester and the representative of the requestor, which has certified true copy

**Remarks :**

\*\*The Company reserves the right not to proceed with the request in case the requestor/the representative acts on behalf of the requester provide false or incomplete information, document, or evidence.

\*\*The Company will not be held liable for any damages or expenses, whether directly or indirectly, occurred from this complaint.

\*\*Please cross out or redact the religion data on the copy of the national identification card or any government issued card before submission. In the case that you have not done so before the submission, the Company reserves the right to do so.

I hereby certify that the statements in this Complaint Form and the attachments are all true and accurate. If it is discovered that I provide false a statement, document, or evidence, I agree to be liable for all damages caused.

I hereby acknowledge that the Company may disclose information of the complaint and information of the requester or the representative acting on behalf of the requestor to relevant organizations. Such organizations may disclose my information for the benefit of proceeding with the complaint in accordance with the applicable laws.

I hereby acknowledge that the Company will prepare a copy and submit the information of the complaint and attachment to the users, members, or other relevant persons in accordance with the procedures prescribed by laws.

Sign.....Requester/the representative acts on behalf of the requester  
( )  
Date...../...../.....

**Remark** Please send the Complaint Form and supporting documents by e-mail only. Please specify the subject line in the email as "Complaint of Illegal Computer Data" and send to [dl\\_oaplus\\_help\\_support@linecorp.com](mailto:dl_oaplus_help_support@linecorp.com)

